

We will never sell, exchange or rent your personal information to any third party.

Personal Information

We collect personal details, such as your name and email address only when you use our website to send us an enquiry email, send us a wishlist request, submit a review or register with us to save the wishlist details or sign up to receive email newsletters from us.

We will only use that information to respond to your message and to help us get you the information or services you have requested. If you contact us for a quotation or to book a holiday, we will not sign you up to our email newsletter. We will only use your personal details to contact you for the quotation and to process the booking should you book with us. We will also contact you via email upon your return to make sure the holiday all went well. You will only receive email newsletters from us if you have physically signed up to them yourself. Please note you are free to unsubscribe from these at any time using the links provided. We will only publish a review and your name on our website if you have authorised us to do so via email. Your personal details, including your email address, will never be made available to a third party for the purposes of sending you marketing information. Remember that email is not necessarily secure. You should never send sensitive or personal information by email.

We also collect personal technical information from you in two main ways:

1. Automatically collected information

We collect and temporarily store certain technical information about your visit for use in optimising our websites to make the journey better and to make it more secure. This information includes, but is not limited to:

- The url of the website or link you used to access our website
- The type and version of your browser (e.g., Firefox, Internet Explorer) used to access our websites
- The operating system (Windows, Mac) used to access our websites
- The screen resolution of the device you are using to access our websites
- The date and time you access our websites
- The urls of the pages you visit

No attempts are made to identify you.

2. Cookies

We use "cookies" to store and collect information regarding your usage of the website. Cookies are small files placed on your computer's hard drive, or in your browser memory, when you visit our website. Your computer will only share the information in the cookie with the website that provided it, and no other website can request it. Cookies identify a computer browsing a website, not an individual.

There are two types of cookies, session and persistent. Session cookies last only as long as your web browser is open. Once you close your browser, the cookie disappears. Persistent cookies store information on your computer for longer periods of time - typically up to 3 months. Our websites may use both types of cookies.

At no time is your private information, whether stored in persistent cookies or elsewhere, shared with third parties who have no right to that information. If you do not wish to have session or persistent cookies stored on your machine, you can turn them off in your browser.

The main cookies we use are for Google Analytics which are used to collect information about how visitors use our site. We use the information to compile reports and to help us improve the site. The cookies collect information in an anonymous form, including the number of visitors to the site, where visitors have come to the site from and the pages they visited. To find out more about how Google uses this data, please visit their website: www.google.com/policies/privacy/partners/

How do we protect your information?

We have procedures and security features in place to try and keep your data secure once we receive it. Any data you transmit is at your own risk.

We won't share your personal information with third parties except where necessary to process your booking or enquiry or provide marketing communications (e-newsletters) through mailchimp.

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Should you book a holiday with us, your details will be passed to countries outside of the UK (Canada and America for example) in order to process and arrange for the products and services you request. When you submit your booking or request to us you agree that we may use and transfer your personal information, including sensitive information, for this purpose.

This privacy policy does not cover links from this site to other sites.

We will provide a summary of any personal information held upon request. This information will only be sent to the e-mail address on file for the subscriber name associated with it.